ABSTRACT OF THE DISCLOSURE

Auxiliary, or external, information is used to assist in handling email addresses by allowing additional characterizations of the addresses. The additional characterizations can include geographical, organizational, temporal, and other types of information obtained, for example, from databases external to the email system. An email system can access information in a company's enterprise database to obtain organizational information such as names of people under a given manager, people in a specific building, people who have attended a meeting, etc. Characterizations can be used with traditional email information to create an email group, a search or sort filter, etc.